



FULL-TIME BARISTA SUPERVISOR

*The Root Cellar Village Green Grocer
is your fresh & innovative destination market
for extraordinary food experiences.*

We are a family business, founded in 2008 with a firm stance behind our motto 'farm fresh, dirt cheap, delicious' and a drive to brighten every customer's day that has resulted in our little market becoming a bustling community hub, now providing Vancouver Island's largest selection of local, organic, and conventional produce, a full service butcher and deli, a boutique florist and garden centre, artisanal grocery, dairy & breads, a bulk foods section and most recently a new coffee bar, bringing us to over 10,000 square feet, buzzing with over 120 employees.

THE ROLE

Do you love specialty coffee and tea? Do you have a passion for providing great customer service? Do you have experience supervising a team of Baristas? If your answer is yes, we want you to join our Coffee Project Team at The Root Cellar as a Full-Time Barista Supervisor!

Barista Supervisors are responsible for supporting the Coffee Project Manager in maintaining a welcoming, friendly, and high-quality customer experience through fantastic service, superior beverage preparation, and upkeep of store appearance.

WHAT YOU'LL DO:

- Participate in the training and development of the team to maintain the highest level of team productivity, enthusiasm, and commitment to outstanding customer service.
- Perform supervision duties to ensure adherence to store policies and procedures.
- Maintain a clean, well-merchandised store, following presentation plans and ensuring product quality.
- Cultivate a professional, friendly, and efficient work environment.
- Accurately perform cash, debit, and credit transactions.
- Adhere to all food safety policies and procedures.
- Provide outstanding customer service; resolve all customer concerns in a positive manner.

OUR IDEAL CANDIDATE COMES EQUIPPED WITH:

- At least 1 year of experience supervising a team in a service environment.
- Experience crafting specialty coffees and teas.
- The ability to multi-task and work effectively in a high-volume environment.
- Exceptional customer service skills.
- Cash-handling accuracy.
- Flexible availability, including mornings, evenings, and weekends.

THE DETAILS:

This is a full-time position commencing promptly. This role is entitled to competitive wages, a culture of Teamwork, Collaboration & Continuous learning. As well as a 20% In-store discount on purchases.

If you are interested in applying for this career opportunity, please submit your resume and cover letter.

We look forward to meeting you!

** applications received without a cover letter will not be considered.*