



GROCERY SUPERVISOR ROLE

Location: Oxford Corner, 271 Cook St, Victoria, BC V8V 3X4

WHO WE ARE

*The Root Cellar Village Green Grocer
is your fresh & innovative destination market
for extraordinary food experiences.*

We are a market amongst many, but our business model stands alone by providing an experiential shopping atmosphere driven by a passion for sustainability, and a locally focused purchasing philosophy. We are a family business, founded in 2008 with a firm stance behind our motto '*farm fresh, dirt cheap, delicious*' and a drive to brighten every customer's day has resulted in our little market becoming a bustling community hub, now providing Vancouver Island's largest selection of organic, local and conventional produce, a full service butcher and deli, artisanal grocery, dairy & breads, and an extensive selection of bulk food items.

At The Root Cellar, we believe that time spent gathered around the table is what connects us as people, families & communities. Good food is essential not only for survival but for our human need for togetherness. We want our customer's experience of food to be extraordinary, beginning with their visit to The Root Cellar. To create this experience we seek passionate individuals, driven by a shared love of food, experience, and impact. We value integrity, candor, a sense of humour and individuals whose drive for excellence results in a more rewarding work experience for all – together we will support our corporate strategy, high standards and the community where we live, work & play.

THE ROLE

We are currently seeking a Full Time Grocery Supervisors to join our growing team. The ideal candidate will have passion and knowledge for all things produce and will assist the Grocery Management Team in overseeing the daily department operations, including delegating tasks, training and developing employees, providing exemplary customer service, upholding store policies, and ensuring the proper rotation and display of product to meet our high standards for freshness and quality.

WHAT YOU'LL DO:

- Assist in managing, motivating, training, and developing staff according to company policies and procedures.
- Merchandise produce so that it is organized and visually appealing to maximize sales and uphold overall store appearance.
- Control product rotation with grocery floor stock, manage floor displays to ensure limited product loss, execute in store specials when necessary.
- Provide exceptional customer service in all situations, including returns and complaints.
- Maintain store and display signage to set standards.
- Maintain a high level of overall cleanliness, organization, and product quality.
- Monitor sales floor for loss-prevention and store security purposes.
- Be a role model and inspire behaviour consistent with our values.
- Provide exceptional customer service to all Team Members, customers, and vendors.

OUR IDEAL CANDIDATE COMES EQUIPPED WITH:

- At least one year of retail supervisory experience in a grocery, food specialty or produce environment.
- A passion for providing superior customer service and sharing produce knowledge.
- A positive attitude and the desire to lead and motivate a team.
- The physical ability to stand for long periods of time and lift 25-50lbs repeatedly.
- The ability to multi-task and maintain organization in a fast-paced environment.
- The availability to work a variety of shifts including evenings and at least one weekend day.

THE DETAILS:

This is a full time position commencing promptly. This role is entitled to competitive wages, comprehensive benefits, employee & family assistance package, 20% in store discount on purchases and a Culture of Teamwork, Collaboration & Continuous learning.

If you are interested in applying for this career opportunity, please submit your resume and cover letter.

We look forward to meeting you!

** applications received without a cover letter will not be considered.*

Requisition ID: O-039